

Optical Lab System FOR CORRECTIONAL INDUSTRIES

xFact's flexible **Optical Lab System** includes the following modules: provider portal for order and account management; integration with health plans to automate eligibility checks; electronic health industry claim billing; and lab work order lifecycle management

PRODUCT FEATURES

- **Flexible technology architecture** to meet varying DOC security protocols
- **Order portal** for order submission, order status, and account management
- **Electronic claim billing** functionality to optimize payment of claims
- **Secure data exchange** to perform eligibility checks with partner agencies
- **Contract compliance** via flexible rules-based order validation and order review queue
- **Lab work order lifecycle management** including document generation and bar code capabilities
- **Integrates** with other systems and applications
- **Customizable and flexible** to meet unique needs and enable phased implementations
- **Scalable ERP-based solution** provides for expansion to other modules such as accounting, purchasing, inventory management, HR, manufacturing and e-commerce



CURRENT CHALLENGES

- Unsustainable or unsupported legacy system
- High daily call volume of provider inquiries
- Manual processes:
 - Paper and fax ordering process
 - Patient plan eligibility look-ups
 - Review for incomplete/incorrect orders
 - Checks required to verify order is compliant with regulations, catalog and tolerances
- Time-consuming or error-prone healthcare claim billing process

BENEFITS

- Order portal:
 - Order entry and status tracking
 - Account and user management
 - Dashboard activities and notices
- Data exchange capabilities
 - Patient verification and eligibility check
 - Provider/patient information transfer
 - Order and prescription (Rx) validation
- Contract rules compliance
- Electronic claim billing
- Lab work order status tracking
- Integration capabilities

RESULTS

- Electronic order entry
- Automatic patient eligibility verification
- Patient/provider data populated from state health system
- Immediate order acceptance
- Automatic claim billing and elimination of errors
- Reduced customer service inquiries
- Seamless integration with partner agencies